



*Commander, Navy Reserve Forces Command*

21 March 2016

Hamilton Products Group, Inc.  
7775 Cooper Road  
Cincinnati, OH 45242

Dear Mrs. Soundra Roberts,


On behalf of the Navy Reserve Force, I want to give a heartfelt thank you for your Herculean efforts in assisting me and my staff with outfitting 72 Navy Operational Support Centers with Class V weapon safes. The safes provided by Hamilton Products Group are mission essential to the protection of service member's lives. Your dedication and hard work seamlessly allowed me and my staff to prevent future threats and potential casualties.

You provided phenomenal customer service to my staff that far exceeded any and all expectations. Specifically, the countless phone calls, emails, and text messages you fielded during and after business hours, especially during your son's hospitalizations and recovery, were greatly appreciated.

Please pass on a special thank you to the rest of your team and everyone else who assisted in this evolution. You and your Hamilton team are true professionals, and I greatly appreciate your meticulous planning and execution of this complex and difficult order.

Again, thank you for a job well done!

Sincerely,

  
ERIC COY YOUNG  
Rear Admiral, U.S. Navy