

TECHNICAL BULLETIN

Support Number: 513-874-3733
Fax: 513-874-6232
Web Site: www.hamiltonsafe.com
Email: support@hamiltonsafe.com

Author: Bill Detherage	Bulletin # SB-1014
Verification: Alex Kim	Date Issued: 11/21/2012
Product: HA45 & HA50	Date Revised:

Subject:
HA45 and HA50 Door Motor Wire Termination

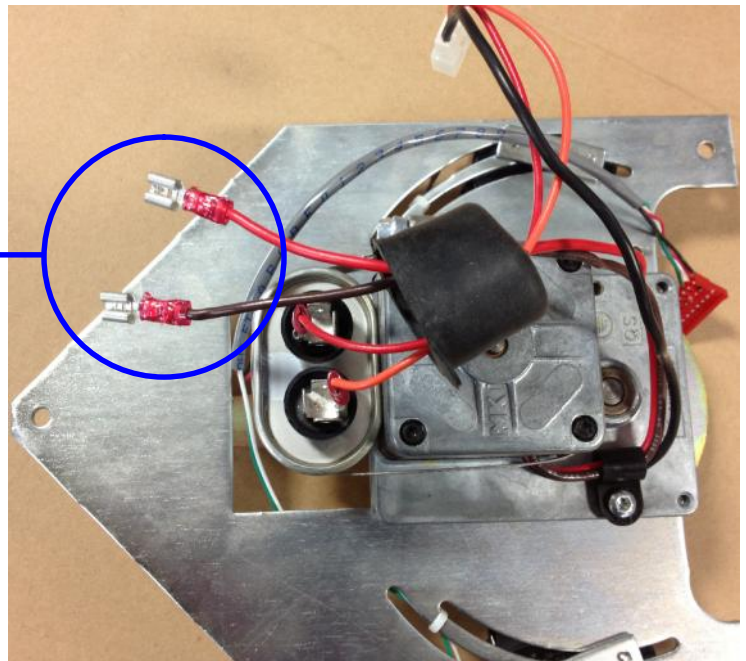
All Hamilton Dealers,

The HA45 and HA50 customer unit door motor terminations have been found in some units to not be making the proper connection between the wires and connectors. These small red connectors are crimped onto the door motor wires. It was found during manufacturing that the tool used was faulty, therefore not making the proper crimping action to properly connect onto the wires.

The possible symptoms of a unit with these faulty connections might include an intermittent door operation, no door operations, door operating in only one direction, or delayed door operation.

If the unit is being serviced for any reason, we are recommending the two door motor wire terminations be checked and crimped again to make sure proper connection is made between the connector and the wire. These connectors are located on the door motor red and brown wires that are attached to the capacitor.

Crimp connectors to ensure proper connection to the door motor red and brown wires. The wires are shown disconnected from capacitor.



Note: This bulletin is only applicable to the HA45 and HA50 customer units.

Please call or email Hamilton Safe if you have any questions or concerns.