TIPS FOR INSTALLING THE PLANTRONICS CS50 / CS55 WIRELESS HEADSET

Introduction

The Plantronics CS50 & CS55 Wireless Headset Systems are compatible for use with all 5501, 5001, 4001 & 3001* series audio consoles. *(* Some 3001 consoles may have volume issues with the wireless headsets. Contact Finetech Tech Support at 877-236-0245 for guidance.)* All 5501 consoles and versions 4 & 5 of the 5001 consoles have a telephone jack on the rear next to the matrix cable jack for use with the CS50 / CS55. All other consoles require the 5014 Wireless Interface Adapter. *(DO NOT use the 5014 adapter on consoles that have the adapter built in.)*

Making the Connections to the CS50 / CS55

1. Connect the AC Power Adapter to the power jack on the bottom of the CS50 / CS55 base.

2. Connect the provided short handset cable between the bottom of the CS50 / CS55 base and either the back of the audio console or the 5014 Wireless Interface Adapter as appropriate.

    a. There are two handset jacks on the bottom of the CS50 / CS55 base; you must use the one with the *complete* picture of the telephone, not just the picture of the telephone handset.

    b. Use the smaller of the two jacks when connecting to the back of audio consoles that have a built in adapter. The larger RJ-45 jack connects to the audio matrix.

    c. The 5014 Wireless Interface Adapter, if required, plugs into the back of the audio console using the speaker/mic jacks. Remove the (4) screws & cover from the 5014 and feed the console ground wire through the slot in the side of the case. Use the provided screw to attach the 5014 case with the ground wire to the console chassis. Replace the 5014 cover. **IMPORTANT: The screw <u>must</u> be used to secure the adapter to the console chassis to prevent intermittent connections.**

Initial Setup of the CS50 / CS55

1. There is a Configuration Dial on the left side of the CS50 / CS55 base – set this dial so that the number one "1" is facing to the right (front).

2. Set the Master Speak Volume (outgoing volume) located on the bottom of the CS50 / CS55 base to the "B" position.

3. Set the Master Listen Volume (incoming volume) located on the back of the CS50 / CS55 base to the number two "2" position.

Fine Tuning the CS50/CS55 Volumes

1. Before adjusting the volumes for the CS50 / CS55 it is important to *first* adjust the audio system (matrix speaker/mic pots) using the built-in microphone and speaker of the console. Then adjust the volumes of the CS50 / CS55 to balance the sound between console and wireless headset use.

2. Fine tune the outgoing speak volume by using the up (+) and down (-) buttons on the back of the CS50 / CS55 base. Each press of a button changes the volume one step.

3. Fine tune the incoming listen volume by using the small rocker dial located at the very back end of the boom portion of the headset. Be careful not to press in on this dial accidentally as this dial is also the mute switch.

Changing Between Console & Wireless Headset Use

1. To switch between console and wireless headset use, do one of the following as appropriate for your particular console.

   a. With 5501 series consoles – Press the Wireless button (picture of antenna) while no lane is selected. The yellow LED next to the button indicates wireless mode when lit.

   b. With newer 5001 series consoles that have a built in adapter – Press the Wireless/Camera button while no lane is selected. The yellow LED under the microphone boom indicates wireless mode when lit.

   c. With older consoles which require the 5014 Wireless Adapter – Use the toggle switch on the adapter to switch between console and wireless mode.