

HAMILTON AIR

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99-989

5000 Series Audio / Video

Promotional Message Connection Instructions

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Explanation:

The Hamilton Air Tell-R-TV two-way video system has capability built-in to display promotional video to customers waiting in the drive-up lanes. The promotional video will be displayed when the communication is not active with the remote system. Lanes that are OFF or ON HOLD display Auxiliary video input, such as a videotape, video server, or solid-state video sign. If no auxiliary video input is present, the customer's own camera image (view back) is displayed.

Operation:

In two-way video systems with an auxiliary video source, when a lane is waiting for service or on hold, promotional audio/video is presented to the customer automatically. When a lane is idle (lamp is dark on audio console), the promotional video plays with or without audio, depending on how the audio system was set up (Audio Feature Switch 5, Noise Abate). Always use the HOLD key to temporarily suspend customer voice contact during a transaction to assure that the audio track is presented during idle time.

Check operation:

To check the auxiliary video signal, from a teller audio console press and hold the VOLUME DOWN and HOLD keys simultaneously. The auxiliary video signal will be displayed on the teller video monitor while buttons are held. Releasing the buttons will restore the system to normal operation.

Connection:

To display auxiliary video on unselected lanes, connect a VCR, DVR, video sign unit, or other video source to the Auxiliary Video input on the Video Matrix. Set Video Feature Switch 2 ON if auxiliary video is static, that is, if it does not move or change at least once every 5 seconds. Connect the audio output of the Auxiliary source, if so equipped, to the Auxiliary Audio port on the Audio Matrix. Two jacks are provided for stereo sources; use either one for monaural sources. Set Audio Feature Switch 5 (on the audio matrix), Noise Abate Mode, ON if you only want auxiliary audio to be played after the call button is pressed or when the customer is on hold.

Signal type:

The video signal required is a NTSC composite video signal. The Auxiliary Video input on the video matrix has a Female BNC jack. The Audio Matrix has two Female RCA jacks for auxiliary audio connection; use either one for monaural sources. Connect the auxiliary video source, cameras, and monitors to the video matrix using 75-ohm coaxial cable with solid copper center conductor and Male BNC connectors.

