

5015 WIRELESS SYSTEM

WITH PLANTRONICS CS55

INSTALLATION AND USAGE

Introduction

All revision 3000, 4000, and 5000 series audio consoles offer support for the Plantronics CS55 Wireless Office Headset using the *5015 Wireless System*. The system includes the 5014 Wireless Interface Adapter and the Plantronics CS55 Headset. This system offers crystal clear, secure communications. The headsets, with integrated battery, offer up to 8 hours of wireless, hands-free talk time and up to 300 feet of roaming distance. The 5015 system uses Digital 900MHz For secure communications while avoiding interference to WiFi installations

Making the Connections to the Audio Console and the CS55

1. Plug the 5014 Wireless Interface Adapter into the back of the audio console by lining up the two stereo plugs on the 5014 with the two stereo jacks on the back of the audio console.
2. Connect the AC Power Adapter to the power jack on the bottom of the CS55.
3. Connect the provided short handset cable between the jack on the side of the 5014 Wireless Headset Adapter and the bottom of the CS55.
 - a. Be sure to use the smaller jack located on the side of the 5014. The larger RJ-45 jack that is located directly on the audio console connects to the audio matrix.
 - b. There are two handset jacks on the bottom of the CS55; you must use the one with the complete picture of the telephone, not just the picture of the telephone handset.

Initial Setup of the CS55

1. There is a Configuration Dial on the left side of the CS55 – set this dial so that the number one “1” is facing to the right.
2. Set the Master Speaker Volume (outgoing volume) located on the bottom of the CS55 to the “B” position.
3. Set the Master Listen Volume (incoming volume) located on the back of the CS55 to the number two “2” position.
4. When adjusting the volumes for the CS55 it is always best to ***first adjust the intercom system without the CS55's installed.*** This will ensure that the volumes are normal and reasonable for the wireless headset system.

Adjusting the CS55 volumes

1. Adjust the outgoing speaker volume by using the up (+) and down (-) buttons on the back of the CS55.
2. Adjust the incoming listen volume by using the small up and down button control located at the very back end of boom portion of the teller headset.

Switching Between Wireless and Console Modes

1. Toggle the switch located on the 5014 to the *WIRELESS* position to utilize *only* the CS55 Wireless Headset System. The speaker and boom microphone on the console will be disabled.
2. Toggle the switch located on the 5014 to the *CONSOLE* position to utilize *only* the speaker and boom microphone on the audio console. The wireless headset system will be disabled.

Hints When Using the CS55

1. On some versions of the audio console the customer call button ring tone will be heard *only* in the wireless headset and not on the audio console speaker when in the *WIRELESS* mode. In this case, it is best to reprogram the call button ring tones to a single tone using the lowest volume setting available